

Accessibility statement for the South Ferriby Parish Council Website

This website is run by South Ferriby Parish Council. We want as many people as possible to be able to use this website. For example, that means you will eventually be able to:

- change colours, contrast levels and fonts
- zoom in up to 200% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We will also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- Not all images have <alt> tags
- Not all content structure that is communicated visually available to assistive technologies
- Colour is used as the only way to convey some information
- Some pages have colour contrast below the minimum level
- There are some images of text
- The website cannot be fully operated by keyboard
- There is no mechanism to bypass blocks of links, e.g. the main menu
- Page titles are unique but not descriptive
- Some link texts do not clearly describe the purpose of the link
- The website does not have two or more ways of finding content
- There is no visible focus available when tabbing through a page
- Accessible names or labels do not exist for every component
- ARIA mark-up is not present
- Some older PDF documents may not be fully accessible to screen reader software

What to do if you cannot access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille please contact us using the details below:

- email: clerk@southferribyparishcouncil.gov.uk
- call: **07393 21 30 30**
- write: **Appledore, 26 Main Street, Horkstow, Barton-upon-Humber DN18 6BG**

We'll consider your request and get back to you within 4 working days.

If you cannot view the map on our [Contact Us](#) page, and need directions, please call or email us for those.

If you need directions to our office, please call or email us for those.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact the Clerk to the Parish Council on clerk@southferribyparishcouncil.gov.uk or **07393 21 30 30**.

We are currently working towards making the website compliant with the WCAG2.1 Level AA requirements.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Contacting us by phone or writing to us

Find out how to contact us at our [Contact Us](#) page.

Technical information about this website's accessibility

South Ferriby Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is not fully compliant with the Web Content Accessibility Guidelines version 2.1 AA standard.

Disproportionate burden

Our accessibility evaluation is based on a basic check as we believe that, given the size and relative simplicity of our website, the cost of an external audit would place a disproportionate burden on the Parish Council.

Content that's not within the scope of the accessibility regulations

PDFs and other documents

Many of our older PDFs may not meet accessibility standards - for example, they may not be structured so they're accessible to a screen reader.

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services. For example, we do not plan to fix agendas and minutes published before that date.

Any new PDFs we publish will meet accessibility standards.

Third party content

Third party content, e.g. content served by the Facebook feed, Google reCaptcha or provided by other external organisations, is out of our control and we cannot guarantee that it meets the WCAG 2.1 AA requirements.

How we tested this website

This website was last tested on 14-Sep-2020. The test was carried out by manual and automated means by Kyanite Consulting Limited.

We tested the full website, available at <http://www.southferribyparishcouncil.gov.uk>.

What we're doing to improve accessibility

We are listening to any accessibility concerns raised by residents or other website visitors and will review the website in a timely fashion should any concerns be forthcoming.

We are currently working towards making the website compliant with the WCAG2.1 Level AA requirements.

This statement was prepared on 18-Sep-2020.