



Preparing for Mother Nature

What to do if a power interruption occurs

Contact us

Pick up a leaflet here or order a copy
by phone on **0800 652 6543**

Northeast of England and North Yorkshire
For loss of electricity supply call: **0800 66 88 77**

West, East, South Yorkshire and northern Lincolnshire
For loss of electricity supply call: **0800 375 675**

Customers with additional needs

You may be elderly or disabled or have a chronic illness. Perhaps you have sight or hearing difficulties or rely on electrical equipment at home, such as a kidney dialysis machine, ventilator, specially designed bed or stair lift.

Call us on **0800 169 7602** and we will add your name to our Priority Services Register of customers with special needs.